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## DIALOGUE INSTEAD OF HATE

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# NEU**START**

- **Probation Services in Austria**
- **Diversion Services**
- **“Dialogue instead of Hate”**

# Origin and purposes of the program „Dialogue instead of Hate“

- **Online Hate Speech** as a challenge for the judiciary
- **Pilot project „Dialogue instead of Hate“** *as a rational, socially constructive response to hate speech on the Internet*
- **Purposes of the program**

# „Dialogue instead of Hate“ – legal basis in Austria

“**online hate speech**“- can have different legal consequences in Austria and result in enforceable claims!

## Two legal points of reference:

- socially constructive measures
- Judicial conviction and instruction (court order)

## Content of the program

- **Initial survey /anamnesis**
- **Clarification of norms**
- **Media expertise**
- **Offense processing for relapse prevention**

## Content of the program

- **Discourse competence**
- **Change of perspective / perspective of the victim**
- **Discrimination / Awareness**

## Content of the program

- **Social case work**
- **Social group work**
- **External experts**

## „ Dialogue instead of Hate“ in numbers

44% compulsory school

52% training / apprenticeship

5% secondary school

80% completed the program

70% showed greater understanding after  
finishing

52% employed

18% pension / domestic work

26% unemployed

70% Austrian citizenship



## „Dialogue instead of Hate“ in numbers

71% men

39% women

age focus: 40-60 year  
olds (45%)

Many lack social involvement; they make a rather isolated impression

**88% have no criminal record**

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**Thank you for your attention!**